



# FLEET VACCINATIONS UPDATE

## Your questions answered

Issue No 2 - 15.02.2021

Many questions are being asked by the residents registered at the Fleet GP's about Vaccinations in the local area. This information sheet has been put together with the help of the North East Hants & Farnham CCG, Fleet Medical Practice, The Richmond Surgery, Branksomewood Healthcare Centre, Crondall New Surgery, Hart Voluntary Action and Church Crookham and Elvetham Heath Parish Councils.

Any changes in government guidance or delivery of vaccinations that affect Fleet residents will be included in future issues of Fleet Vaccinations Update

**1. Q Who will be the first people to be vaccinated?**

**A The Government's Priority Risk Groups are:**

1. Residents in a care home for older adults and staff working in care homes for older adults
2. All those 80 years of age and over and frontline health and social care workers
3. All those 75 years of age and over
4. All those 70 years of age and over and clinically extremely vulnerable individuals (*not including pregnant women and those under 16 years of age*)

**Starting from 15 February, 2021**

5. All those 65 years of age and over
6. Adults aged 16 to 65 years in an at-risk group (*see list below*)
7. All those 60 years of age and over
8. All those 55 years of age and over
9. All those 50 years of age and over
10. Rest of the population (*to be determined*)

**Clinical conditions list - relating to Point 6 above:**

- *a blood cancer (such as leukaemia, lymphoma or myeloma)*
- *diabetes*
- *dementia*
- *a heart problem*
- *a chest complaint or breathing difficulties, including bronchitis, emphysema or severe asthma*
- *a kidney disease*
- *a liver disease*
- *lowered immunity due to disease or treatment (such as HIV infection, steroid medication, chemotherapy or radiotherapy)*
- *rheumatoid arthritis, lupus or psoriasis*
- *have had an organ transplant*
- *had a stroke or a transient ischaemic attack (TIA)*
- *a neurological or muscle wasting condition*
- *a severe or profound learning disability*
- *a problem with your spleen, example sickle cell disease, or you have had your spleen removed*



- are seriously overweight (BMI of 40 and above)
- are severely mentally ill

2. **Q I am registered at a Fleet Doctors Practice, and under 65. Where will I go to have my Vaccination locally?**  
**A** If this is your first vaccination dose and you are contacted by your Doctor’s surgery you will be offered The Harlington in Fleet or Farnham Centre for Health if you are a Crondall New Surgery patient. If you receive a letter from the NHS you will be given a choice of sites, one of which will be the Crookham War Memorial Hall, Church Crookham.
3. **Q When will I receive my second dose?**  
**A** You will be contacted within 12 weeks of your first vaccination to book your second appointment.
4. **Q I have already received my first vaccination dose. Where will I go to have my second dose?**  
**A** Your second dose will be delivered at the same site where you had your first vaccination. Unfortunately it is not possible to go to a different site as the second vaccine dose for each person is automatically allocated to the site where they had their first vaccination.

5. **Q Where are the local vaccination sites and how are appointments booked?**
- |   |   |
|---|---|
| <p><b>A</b> <u><b>Vaccination Site</b></u></p> <p><b>The Harlington,</b><br/>236 Fleet Road, Fleet, GU51 4BY</p> <p><b>Crookham War Memorial Hall,</b><br/>Sandy Lane, Church Crookham, GU52 8LD</p> <p><b>Farnham Centre for Health (Farnham Hospital site),</b><br/>Hale Road, Farnham, GU9 9QL</p> | <p><u><b>Appointments made via</b></u></p> <p><b>*A telephone call or text from:</b><br/>Branksomewood Healthcare<br/>Fleet Medical Centre<br/>Richmond Surgery</p> <p><b>Letter from the NHS inviting</b><br/>you to book on line or by<br/>Telephone</p> <p><b>A telephone call or text from</b><br/>Crondall New Surgery</p> |
|---|---|

\* If patients receive a national bookings letter, they can still choose The Harlington or Farnham Centre for Health (Crondall patients only) by contacting their surgery. (Automatic appointments are offered to patients by the surgeries via text. However, if the surgery does not have a mobile number for the patient then they are called manually which takes longer and in some cases the patient may have already received their national bookings letter. )

**For those who have already received their first jab, they will return to the same site for their second dose. For Branksomewood Healthcare and Fleet Medical Centres, the sites are:**

- |   |   |
|---|---|
| <p><b>Monteagle Surgery,</b> Tesimond Drive, Yateley, GU46 6FE</p> <p><b>Princes Hall,</b> Princes Way, Aldershot, GU11 1NX</p> | <p><b>Fleet Medical Centre</b></p> <p><b>Branksomewood Healthcare</b></p> |
|---|---|



**Farnham Centre for Health** (Farnham Hospital site),  
Hale Road, Farnham, GU9 9QL

**Cron dall New Surgery**

6. **Q Should I contact my GP surgery to find out when I will get my vaccination?**

**A NO** . Please do **not** contact your GP to seek a vaccine, unless you have a received the national bookings letter and want to book The Harlington. You will be contacted when you are eligible.

Please act on your invite when it comes, and make sure you attend your appointments when you arrange them.

People will receive a letter/text or telephone call either from their GP or the NHS national booking system; this will include all the information needed, including their NHS number.

*Understandably many people are keen to get vaccinated, and some people are frustrated not to have been invited for the jab yet. However some GP surgeries are being inundated by calls from family members asking when they will get the vaccine. The NHS is urging members of the public not to contact their practice about vaccination as practices are being hindered from making outgoing calls, booking appointments, or taking calls from those who need urgent care.*

7. **Q Once the first 4 priority groups have been vaccinated, when will the vaccinations start for residents under the age of 70 and those in an at risk group registered to the Fleet surgeries?**

**A** Vaccinations for this group will start at **The Harlington, The Crookham War Memorial Hall and Farnham Centre for Health (for Cron dall patients)** w/c 15th February as vaccine becomes available

Eligible residents and staff at all the care and residential homes in Fleet and Church Crookham have already been vaccinated by the Fleet GPs. Those patients and staff who had symptoms of COVID 19 and/or tested positive for the disease needed to wait 4 weeks from the date of testing before being offered the vaccine.

8. **Q How will housebound people receive their vaccination?**

**A** Housebound patients will be vaccinated in their own homes by a mobile vaccination service - patients will be contacted by their doctor's surgery.

9. **Q Is there anything I need to do before I get my invitation to a vaccination appointment?**

**A** YES. **VERY IMPORTANT** If you do not have your own transport to get to your allocated vaccination site, please make arrangements **now** by asking your family, friends or neighbours to bring you to your appointment even if it means asking them to change their plans or take a few hours off work.

**If your address or mobile phone number has changed recently please ensure you give your updated details to your GP practice ASAP**



10. Q **What are the parking arrangements at each of the Vaccination sites?**

A The arrangements for each site are listed follows::

**The Harlington, Fleet**

- Free parking is being provided in Gurkha Square or an adjacent parking area for those residents who need them. To access the free parking , please enter Gurkha Square from Fleet Road and turn into the road alongside the Prince Arthur. Marshalls will then direct residents to the parking spaces.
- Disabled bays are available
- Wheelchairs are available and trained marshals will be happy to help with access where required.
- To avoid congestion, please arrive at your set appointment time.
- Marshals will be on site to direct patients and to give assistance.
- **As soon as you leave the vaccination centre at The Harlington, please remove your vehicle from the free parking bays to allow space for other residents. Please do not leave your car and go shopping.** If you are planning to go shopping after your job, there is a range of low cost parking in Victoria Road, Church Road and Burchayes Car Parks)

**Crookham War Memorial Hall - Community Pharmacy Site**

- Free parking is available in the Crookham War Memorial carpark, Sandy Lane, Fleet GU52 8LD
- Marshals will be on site to direct patients from the car park

**Farnham Hospital and Centre for Health, Farnham, Hale Rd, Farnham GU9 9QL**

- On site free parking
- Marshals will be on site to direct patients.
- The following 2 video clips show how to get to the hospital and what to expect once there:
- Getting Here: [https://youtu.be/AmtP\\_FonMQw](https://youtu.be/AmtP_FonMQw)
- Farnham Vaccination: <https://youtu.be/ZzQhAJDC2xM>

**Monteagle Surgery, Yateley**

- Free parking is being provided in the car park in Waitrose, Tresham Crescent, Yateley, GU46 6FR
- For patients with limited mobility there is a drop off point outside the surgery itself with several disabled bays.
- Wheelchairs are available and trained marshals will be happy to help with access where required.
- To avoid congestion, please arrive at your set appointment time.
- Marshals will be on site to direct patients from the car park to the Surgery and to give assistance.



#### Princes Hall, Aldershot

- Free parking provided in the Princes Hall car park, Aldershot, GU11 1NX
- For patients with limited mobility there is a drop off point with several disabled bays.
- Wheelchairs are available and trained marshals will be happy to help with access where required.
- To avoid congestion, please arrive at your set appointment time.
- Marshals will be on site to direct patients from the car park to the Surgery and to give assistance.
- Map available on the Branksumewood Surgery web site:  
<https://www.branksomewood.co.uk/downloads/branksomewood/Princes+Hall+Site+Car+Park.png>

11. **Q I do not have a car and am unable to find anyone to take me to the Vaccination Centre. What shall I do?**

**A** Because there are so many people either with COVID, shielding or isolating, there is a real local shortage of appropriate organized transportation to the vaccination centers. However, it is very important that everyone has their vaccination and transport will be arranged if necessary.

For those residents registered with:

**Fleet Medical Centre** – please advise the Medical Team who are booking appointments that you have transport difficulties when they contact you to make the appointment and they will arrange for transport to be provided. Someone will call and confirm transport with you and call and to remind you the day before your appointment.

**Branksome Healthcare Centre** - please advise the Medical Team who are booking appointments that you have transport difficulties when they contact you to make the appointment and they will arrange for transport to be provided. Someone will call and confirm transport with you and call and to remind you the day before your appointment

**Richmond Surgery** - please advise the Medical Team who are booking appointments that you have transport difficulties when they contact you to make the appointment and they will arrange for transport to be provided. Someone will call and confirm transport with you and call and to remind you the day before your appointment.

If you wish to arrange transport directly:

- ❖ **Hart Voluntary Action** is able to provide transport for patients using their team of volunteer drivers for all mentioned surgeries. If you would like to book directly with them then call 01252 815652.
- ❖ **Fleet Link buses** are able to provide safe, secure and COVID compliant transport. The buses can accommodate scooters, wheelchairs and walkers. Unless medically exempt, all passengers are asked to wear face masks and use seat belts whilst on the bus. You will be picked up from home at a pre-arranged time and taken you to your local vaccination station and afterwards return you back home again.



There is a small charge for this service of £3.20 or £2.40 with a bus pass which is payable to the driver either by contactless debit card or cash (exact money please as change is not carried) To book, please call: The Fleet Link booking line operated by Rushmoor Voluntary Services on 01252 398451 anytime between 9.30am to 12.30pm Monday to Friday.

### **Cron dall New Surgery**

Cron dall & Ewshot Neighbourcare are offering transport to those who are unable to access Farnham Hospital. Please telephone 07804-979658 between 9.30am and 12.30pm.

❖ **In addition, patients registered with Cron dall Surgery and living in Church Crookham / Crookham Village please contact Hart Voluntary Action on 01252 815652.**

**11. Q I am shielding, should I go to the Vaccination Centre?**

**A** Yes, most definitely. It is very important that everyone is vaccinated, especially those that are shielding. Please be assured that all vaccination sites are operating as COVID-secure medical facilities and are following strict infection control procedures.

**12. Q When I get to the Vaccination Centre, will it be clear where I need to go?**

**A** **Yes.** Directions and information will be provided:

**The Harlington** - Marshals will be available on site and in the car park area to assist and guide you into the vaccination area. There will also be signage.

**Crookham War Memorial Hall** - Marshals will be available at the car park area to assist.–There will be signage.

**Monteagle Surgery** – Marshals will be available at the car park to assist and guide you to the surgery. There will also be signage.

**Princes Hall** - Marshals will be available at the car park to assist and guide you to the vaccination centre. There will also be signage. There is also a small virtual tour/walk through which you can view online here: <https://www.facebook.com/princes.gardens/posts/2549852568649162>

For those unable to view the video, we've put together a brief summary below:

- *There are 2m increments marked out on the floor outside the venue, when you enter the venue there will be a check in station manned by marshals who will guide you where to go and take your name, date of birth and appointment time*
- *A marshal will guide you to the waiting area – space is limited so please come at your set appointment time*
- *A marshal will guide you to a vaccination station when they are ready for you*
- *A Doctor will administer your vaccination and an administrator will record it on the system*





- Once you have received your vaccination you will be guided to a waiting area by a marshal where you have to remain for 15 minutes in case of adverse reaction
- When your time is up you will be guided to leave the venue

**Farnham Centre for Health** - Marshals will be available at the car park area to assist and guide you. There will also be signage. Please allow between 30-45 minutes for your appointment which includes booking in, flow to an information room where questions can be answered, the vaccination itself and an additional 15mins of observation in the case of the Pfizer vaccine.

13.        **Q**        **Can I choose which vaccine I receive.**  
              **A**        People cannot choose which vaccine they receive and whilst both vaccines are now being supplied at some sites, one vaccine cannot be guaranteed over the other. Any vaccines that are available will have been approved because they pass the MHRA's tests on safety and efficacy, so people should be assured that whichever vaccine they get, it will be highly effective and protect them from coronavirus.
14.        **Q**        **Can I choose where I go to have my vaccination?**  
              **A**        **Yes.** This option is currently only available once you have received a letter asking you to book online at [www.nhs.uk/covid-vaccinations](http://www.nhs.uk/covid-vaccinations) or by calling 119 free of charge. However, if you are offered a vaccination via your GP surgery to attend an appointment at The Harlington or at Farnham Centre for Health (Crandall patients only) then this is the recommended option. Vaccines have already been allocated to this centre to meet demand. It is important to remember that it is not only Fleet and Church Crookham residents that can attend the centre at the Memorial Hall in Church Crookham but any patient who lives within a 30-45 minute radius of the vaccination centre.
15.        **Q**        **If I am unwell, isolating or waiting for a COVID test result, should I attend the vaccination centre**  
              **A**        No. Please stay indoors. You will need to wait for 4 weeks after a positive test result to be vaccinated. If you need to cancel or reschedule your appointment please follow instructions given when booking your appointment.
16.        **Q**        **Can I attend a vaccination centre without an appointment?**  
              **A**        No. Please do not attend any vaccination centre or bring along another family member without an appointment to be vaccinated as the vaccine is strictly allocated. Please do not assume that there will also be enough vaccine for your family member.
- Q**        **Will I need to wear a mask?**  
              **A**        Yes, please wear a face mask unless you are exempt. The exemptions are:
- Children under the age of 11
  - People who cannot put on, wear or remove a face covering because of a physical or mental illness or impairment, or disability where putting on, wearing or removing a face covering will cause you severe distress



- If you are speaking to or providing assistance to someone who relies on lip reading, clear sound or facial expressions to communicate

16.

**Q**  
**A**

**Do I need to undress to receive my jab?**

No. Please wear clothing which allows for your sleeve to be rolled up to your shoulder.

17.

**Q**  
**A**

**What information will I need to bring with me?**

You will be asked for your NHS number. This is a 10 digit number - you can find it on the letter, if you received a letter inviting you to book your vaccination appointments. For example, 485 777 3546. However, patients will not be turned away from having their vaccine if they cannot find their NHS number but are strongly advised to take it.